

Zoom for Healthcare

General Zoom Access

1. To access the zoom website: <https://zoom.us/>
2. Once on the site you will have a few membership (options one being free).

Basic Personal Meeting Free	Pro Great for Small Teams \$14.99 /mo/host	Business Small & Med Businesses \$19.99 /mo/host * Minimum of 10 hosts	Enterprise Large Enterprise-Ready \$19.99 /mo/host * Minimum of 50 hosts
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3. Zoom FAQs: [General Zoom Info](#)
4. Zoom can be used on a desktop or mobile device

Video conferencing for telehealth

Zoom for telehealth reliably delivers consistent clinical user experiences, seamlessly integrates into your technology and workflows, and keeps you connected and compliant. With high quality video, even in low-bandwidth environments, organizations can support healthcare teams and patients around the globe.

To access zoom for Healthcare: <https://zoom.us/healthcare>

[Zoom for Healthcare Information](#)

On March 15, 2020 the Office for Civil Rights (OCR) of the US Department of Health and Human Services issued formal Notice providing the following: Effective immediately and throughout the COVID-19 national emergency, *our providers may use non-public remote communications technologies to provide telehealth services* in order to provide screening and treatment of patients safely and expeditiously.

What technologies are included?

Providers may use any nonpublic-facing audio or video chat application in order to communicate with their patient. They include the following HIPAA-compliant technologies:

- Apple Facetime
- Facebook Messenger
- Skype for Business
- Updox
- VSee
- **Zoom for Health**
- Doxy.me
- Google G Suite Hangouts Meet

What technologies are not included?

Providers are not permitted to use public-facing applications (e.g., Facebook Live, Twitch, Tiktok) in order to communicate with their patients, as they are not HIPAA-compliant.